



WEEKLY UPDATE

December 16, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 68 residents and 36 staff members test positive for COVID-19. We continue weekly testing based on the county positivity rate. Our last facility-wide testing was on December 15, 2020 for residents and staff. We have had 12 staff recover and 11 residents. Currently we have 68 positive residents in our COVID units where we have only designated staff who provide care to these residents.

Creekside Terrace has work diligently to protect your loved one and keep them safe. Staff are following infection control guidance and they are continuously update on any changes. Please also know that if a staff member cannot pass the daily screening, they are asked to stay home. If they develop symptoms while at work, we immediately do an antigen test and send them home. No one is allowed to work if they have any symptoms which includes cough, sore throat, shortness of breath, difficulty breathing, congestion, runny nose, loss of taste, loss of smell, chills, muscle or body aches, repeat shaking from chills, fatigue, headache, nausea, vomiting, or diarrhea.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 254-831-6200. If you are calling the facility and have not received an update, please call me on my cell phone at 254-913-4734. I am happy to assist you.

Sincerely,

Wendy Bell

Wendy Bell
Administrator

WEEKLY UPDATE

December 22, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 74 residents and 55 staff members test positive for COVID-19. We continue bi-weekly testing based on the county positivity rate which is currently 11.9%. Our last facility-wide testing was on December 21, 2020 for residents and staff. We have had 30 staff recover and 50 residents. Currently we have 24 positive residents in our COVID units where we have only designated staff who provide care to these residents.

Creekside Terrace has work diligently to protect your loved one and keep them safe. Staff are following infection control guidance and they are continuously update on any changes. Please also know that if a staff member cannot pass the daily screening, they are asked to stay home. If they develop symptoms while at work, we immediately do an antigen test and send them home. No one is allowed to work if they have any symptoms which includes cough, sore throat, shortness of breath, difficulty breathing, congestion, runny nose, loss of taste, loss of smell, chills, muscle or body aches, repeat shaking from chills, fatigue, headache, nausea, vomiting, or diarrhea.

We are partnering with Walgreens who will administer the COVID vaccine to our staff and residents. If you have not consented and would like your loved one to be vaccinated, please call the facility and let us know.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 254-831-6200. If you are calling the facility and have not received an update, please call me on my cell phone at 254-913-4734. I am happy to assist you.

Sincerely,

Wendy Bell

Wendy Bell
Administrator

WEEKLY UPDATE

December 8, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 18 residents and 22 staff members test positive for COVID-19. We continue weekly testing based on the county positivity rate. Our last facility-wide testing was on December 7, 2020 for residents and staff. We have had 12 staff recover and 2 residents. Currently we have 16 positive residents in our COVID unit where we have only designated staff who provide care to these residents.

Creekside Terrace has work diligently to protect your loved one and keep them safe. Staff are following infection control guidance and they continuously update on any changes. Please also know that if a staff member cannot pass the daily screening, they are asked to stay home. If they develop symptoms while at work, we immediately do an antigen test and send them home. No one is allowed to work if they have any symptoms which includes cough, sore throat, shortness of breath, difficulty breathing, congestion, runny nose, loss of taste, loss of smell, chills, muscle or body aches, repeat shaking from chills, fatigue, headache, nausea, vomiting, or diarrhea.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 254-831-6200.

Sincerely,

Wendy Bell

Wendy Bell
Administrator-

COVID-19 NOTIFICATION

December 8, 2020

Number of additional confirmed COVID-19 cases:

12/7/20 - 12

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 254-831-6200.

COVID-19 NOTIFICATION

12/9/20

Number of additional confirmed COVID-19 cases: 41

New onset of respiratory symptoms? Yes

Have three or more residents and/or staff experienced
a new onset of respiratory symptoms in the last 72 hours?

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 254-831-6200.